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# STRATMOOR NEWS

Stratmoor Hills Water, Sanitation & Fire Protection Districts

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Volume 23 Issue 8

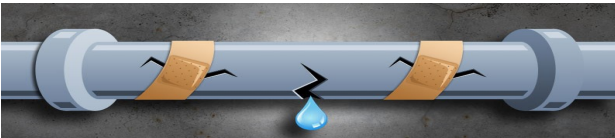
August 2021

## How to Detect Leaks in Your Plumbing

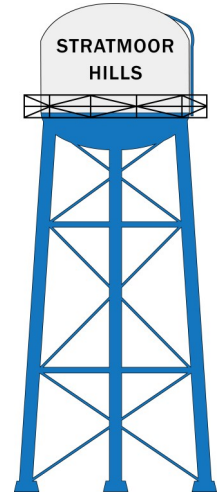
An unnoticed leak in your service line can cause extensive (and expensive) structural damage to your home. This can include damage to flooring and walls, mildew and mold issues, and water waste that is harmful to the environment and increases water bills.

How can you tell if you have a leak in your service line or other parts of your plumbing? Wet spots or mildew on your floors and walls are often one hint. Remember, leaks are often located in hard to reach places, such as under a slab or buried in the lawn, hidden from view until they cause significant damage.

The only way to positively know that your plumbing is leaking is to make sure all your water fixtures are turned off and look at your water meter to see if water is flowing or not, or hire a leak detection company. Leak detection is a specialized skill, and our team is happy to help with reading your meter and assist in determining if you have a possible leak.



Main breaks happen due to various reasons and are a normal part of operating a water utility. Temperature changes or overly dry or wet weather can cause the ground to shift. This results in breaks to the water main pipes. The age of the main or sudden fluctuations in the pressure may also cause a break. Older pipes may break due to corrosion. Main breaks are more frequent in the winter time due to frost in the ground. If you see a water main break, please call the District office right away @ 719-576-0311



See us on the website at:  
[stratmoorhillswater.org](http://stratmoorhillswater.org)

**STORM WATER RUNOFF  
ENDS UP IN OUR STREAMS  
AND RIVERS**



## **Pipe-clogging "flushable" wipes get attention in Congress**

States and water utilities have spearheaded campaigns to keep so-called flushable wipes out of water systems, and language in a new bill report indicates House lawmakers are also ready to address the problem on a national scale. House appropriators want the Federal Trade Commission to investigate wipe manufacturers' assertions that their products are flushable.

## **BILLING SCHEDULE (est.)**

**Bills Mailed - August 4, 2021**

**Payments Due - August 13, 2021**

**Late Notices Mailed - August 16, 2021**

**Shut Off Payments Due - August 24, 2021**

**Shut Off Day - August 25, 2021**

**Meter Read Date - August 31, 2021**

If you believe you may be late making your payment, please call us to make arrangements to avoid the \$30.00 delinquent fee.

## **SEWER PROBLEMS**

If you have problems with your sewer line, please give us a call first so that we can determine if it is your service line or our main line. If it is in your line, we will notify you promptly. If it is our problem, we will take care of it immediately.

Getting to know YOUR . . . **STRATMOOR HILLS Fire Department**

Firefighter / EMTs are on duty 24 hours/day

You are not charged if they are called to your home to assist you

SHVFD does not transport to hospital – you choose method of transport

Will check blood pressure or vitals anytime at the Fire Station located on B Street, unless you are unable to come down here, we can and will come to your house.

We have most of our trainings on Thursday nights starting at 6:30 and some Saturdays.

Firefighters can come to your house to check your smoke and/or carbon monoxide alarm.

**Security Fire Department Ambulance service-**

Dispatched at the same time as the Firefighters are and are often in the house at the Fire Station, so response times are quicker.

Always has a paramedic on board

**If you call 9-1-1**

Stay calm and answer the dispatcher's questions- he/she will tell you what to do until emergency personnel arrive.

If possible, put pets away – this is for safety of pets as well as emergency personnel

Injuries most often result from slips, trips, and falls over “stuff” out of place or in the way in your own home – ensure you have a safe pathway and uncluttered home.

Inform the 9-1-1 dispatcher if you have a “Knox Box” attached to your home – this allows the Fire Department to get into your home if you are unable to answer the door, not home for a structure fire / smoke detector sounding etc. If you are interested in knowing more about the Knox Box, please call the Fire Station Monday – Friday 8:00 am – 5:00 pm.

Ensure that your address is clearly visible from the street and there is good lighting (at night) for the Firefighters and ambulance to find your home. This can be done for little cost but makes a big difference in the middle of the night when we cannot find your house.

It is common for people to wait too long to ask for help – delay in calling for help can make matters worse – a lady was injured but sat up all night in pain before calling for help at 6 am. She should have called much sooner and had a restful night

**ADVANCE DIRECTIVES:**

If you or a loved one has a **DNR (Do Not Resuscitate)** order you **MUST** hand a copy to the Paramedic and/or EMT's when they arrive, or they have no choice but to begin life-saving procedures (if necessary). Word of mouth is NOT good enough; it MUST be in writing.

**INFORMATIONAL MAGNET AVAILABLE at Fire Station**

File of Life Magnet – These handy magnets have information about your medications, conditions, Dr's name and numbers, family names and numbers etc.

You put it on your refrigerator where it is handy in the event of an emergency

Can be given to emergency personnel or used at the hospital

Can be picked up at the Fire Station anytime and if you need more we can get more.

**ACCESS TO YOUR HOUSE:**

If we cannot get in through the front or garage door, we **WILL** use invasive measures, such as breaking a window or forcing the door only if necessary.

If you have a coded entry / garage door that information is only given to the Sheriff dispatch who will relay that information to the Firefighters to be used only during an emergency.

**Stratmoor News** is published monthly by the Stratmoor Hills Water, Fire Protection and Sanitation Districts. For questions, comments, or suggestions, please contact Kevin Niles, at 576-0311. The Stratmoor Hills Water, Fire Protection and Sanitation Districts are governed by an individual, elected Boards of Directors. Currently, the members for each of the three Boards are: Robert Colgrove—Chairperson/President, James Pesicka—Vice Chairperson/President, John Willcox—Secretary/Treasurer, Joseph Novak—Director, and Dianne Cooper—Director.

Board elections are held in May of even-numbered years. Board meetings are held on the third Wednesday of each month beginning at 3:00 p.m. at the Fire Station (2160 “B” Street). Meeting agendas are posted at the Water District office (1811 “B” Street), the Fire Station and at the Stratmoor Elementary School (200 Loomis Avenue). If you would like more information about the Districts, please contact Kevin Niles at the Water and Sanitation Districts at 576-0311 or by e-mail at kevin@stratmoorhillswater.org or Dottie Barrett for the Fire Protection District at 576-1200 or by e-mail at mail@shvfd.com