
STRATMOOR NEWS

Stratmoor Hills Water, Sanitation & Fire Protection Districts

Volume 23 Issue 9

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Why use Auto Pay

At Stratmoor Hills Water and Sanitation Districts, we encourage our customers to use Auto Pay. Automated payments may save you time and money. You can avoid late or missed payments. If Auto Pay is not an option, here are alternative ways to paying your bill.

Paying Your Bill:

- Bills can be paid over the phone by credit or debit cards with no additional bank charges.
- Bills can be paid in the office by using cash, check, money orders, credit or debit cards.
- Bill payments can also be mailed by using checks or money orders.



PAY YOUR BILL ONLINE TODAY

- ✓ FAST & SECURE TRANSACTION
- ✓ 24/7 ACCOUNT ACCESS
- ✓ UP-TO-DATE ACCOUNT STATUS
- ✓ AVOID LATE FEES

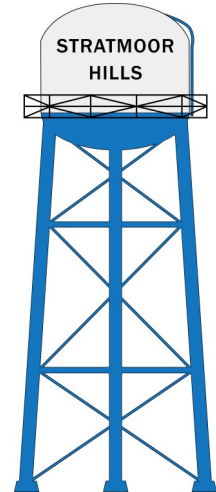


The following are a few of the field services the district provides to our customers:

- Water pressure checks
- Water quality checks
- Water leak investigations (on and off property)
- Emergency water shut offs
- Sewer Main Inspections (when customer's experience plumbing back-ups)
- Water and Sewer main locates (Customer and 811 Requests)
- Water meter checks

Customer service requests can be made by calling our office at:

719-576-0311



See us on the website at: stratmoorhillswater.org

“Intelligence plus character, that is the goal of true education” Martin Luther King Jr.



During the fall, your lawn is basically on its way to toward winter dormancy. As its summer vibrance fades, it needs a little extra help to keep looking its best. Here are some helpful tips for maintaining your lawn with proper irrigation and care from September to late November.

- Lawn Irrigation - Keep Mowing - Tend to fallen leaves

Just because it's getting colder, it doesn't mean you don't need to use your lawn irrigation sprinklers. Fall is the perfect time for maintenance, repairs, and other general upkeep. We recommend getting a "fall blow-out" to prevent any damage during the winter.

BILLING SCHEDULE

Bills Mailed - September 3, 2021

Payments Due - September 15, 2021

Late Notices Mailed - September 16, 2021

Shut Off Payments Due - Sept. 28, 2021

Shut Off Day - September 29, 2021

Meter Read Date - September 30, 2021

If you believe you may be late making your payment, please call us to make arrangements to avoid the \$30.00 delinquent fee.

SEWER PROBLEMS

If you have problems with your sewer line, please give us a call first so that we can determine if it is your service line or our main line. If it is in your line, we will notify you promptly. If it is our problem, we will take care of it immediately.



SAFETY WARNINGS for DRIVING / RIDING IN CAR:

Sitting too close to the steering wheel is dangerous – may be life threatening. If the air bag deploys it can give you a bruise, break collar bone or cause serious burn injuries.

Having loose “stuff” in your car is DANGEROUS. In the event of a crash or rollover this “stuff” can hurt you – maybe severely.

Ensure you and your passengers are always wearing seatbelt properly because it is a proven fact that those individuals not seat belted in can become projectiles during a rollover accident.

If you use your mobile phone while driving use a “hands free” device will reduce distractions and allow you to focus on the traffic.

Never wear headphones or an ear plug while driving and try to avoid distractions such as changing out CD’s, going through wallet or purse etc.

IF YOU SEE EMERGENCY VEHICLES BEHIND YOU:

If you see an Ambulance, Fire Truck or Police Officer with lights and/or sirens on, please safely pull over to the right side of the road.

DO NOT PULL OUT INTO AN INTERSECTION – they will find a way to go around you so that everyone is safe as they do not want to cause another emergency.

THE FIREFIGHTERS CANNOT:

We cannot re-light your pilot light on your stove, water heater or furnace.

We cannot turn your gas back on once it has been turned off.

We cannot make any repairs or verify any repairs are correct and in proper working condition.

We cannot pump water out of basements or crawl spaces; however we can try to turn your water off in the event of a broken water line.

We do not certify Fire Extinguishers – you can find a company in the yellow pages.

We do not fill swimming pools

We have no control over your neighbor’s weeds, trash, or junk – Please call

El Paso County Code Enforcement at 719.520.6748 or 719.520.6300

We cannot cut down dead trees or clear bushes along creek beds or ravines.

While on occasion we will come rescue a cat in a tree, however we will not risk the Firefighter’s safety if we cannot reach the animal. Please call the Humane Society for help.

OTHER OPTIONS

URGENT CARE AT CIRCLE SQUARE – billed by Memorial Hospital

2767 Janitell Road

Colorado Springs, CO 80906

(719) 365-2888

Seven days a week: 9 a.m. – 9 p.m.

Closed Major Holidays

Walk-Ins are accepted

Located behind McDonald’s, next to Kohls on South Circle Drive: Enter from Janitell Road

We are here to help you on your worst day and if you come across a problem that you need help with, please call us, maybe we can find the help you need.

We always welcome you at the Fire Station and enjoy your visits.

If you have any questions regarding the above information, please do not hesitate to call us at 719.576.1200

If you have an emergency – Dial 9-1-1

Stratmoor News is published monthly by the Stratmoor Hills Water, Fire Protection and Sanitation Districts. For questions, comments, or suggestions, please contact Kevin Niles, at 576-0311. The Stratmoor Hills Water, Fire Protection and Sanitation Districts are governed by an individual, elected Boards of Directors. Currently, the members for each of the three Boards are: Robert Colgrove—Chairperson/President, James Pesicka—Vice Chairperson/President, John Willcox—Secretary/Treasurer, Dianne Cooper—Director, and Joseph Novak—Director.

Board elections are held in May of even-numbered years. Board meetings are held on the third Wednesday of each month beginning at 3:00 p.m. at the Fire Station (2160 “B” Street). Meeting agendas are posted at the Water District office (1811 “B” Street), the Fire Station and at the Stratmoor Elementary School (200 Loomis Avenue). If you would like more information about the Districts, please contact Kevin Niles at the Water and Sanitation Districts at 719-576-0311 or by e-mail at kevin@stratmoorhillswater.org or Dottie Barrett for the Fire Protection District at 719-576-1200 or by e-mail at mail@shvfd.com